



# Quality and Environmental Policy Statement

Hardide Coatings Ltd (HCL) & Hardide Coatings, Inc. (HCI) (“Hardide”) are advanced surface engineering technology companies that develop, produce and apply a patented hardwearing coating to a wide range of metallic and non-metallic components to increase their working life. Based on a process which produces tungsten/tungsten carbide via chemical vapour deposition, our unique coatings provide ultra-hardness, low friction, chemical and corrosion resistance in one material.

Hardide’s Quality and Environmental Policy will ensure that at all times our coatings and services meet our customers’ expectations in terms of quality and delivery. It will also ensure that we operate as an environmentally responsible business by minimising waste and actively preventing pollution. Hardide is committed to supporting our customers and suppliers in their drive towards ‘Net Zero’ and will actively monitor and minimise our effect on the environment. We consider the external influences on our business and will regularly review how our policies and objectives align so that they support the overall business strategy in a cohesive and positive manner.

## The four pillars of this policy are:

- **Environmental Performance** – Protection of the environment and prevention of pollution.
- **Product Quality** – ensure conformity to agreed specifications and expectations.
- **Delivery Performance** - Meet or exceed specific customer delivery requirements.
- **Customer Service** - Respond to customers within a reasonable timescale in all areas of enquiry and technical support.

Management commitment to supporting the quality and environmental systems is essential to ensure the successful implementation of this Policy. Within this Policy, we are committed to operating under the disciplines and control of a Quality Management System (QMS) and Environmental Management System (EMS) conforming to AS9100 D:2016 (inclusive of ISO 9001:2015 requirements) and ISO14001:2015 (only applicable to HCL) respectively. The effectiveness of our systems is reviewed on a regular basis by the management team and where necessary, changes implemented to continually improve the ability to meet our quality and environmental objectives, as well as those of our customers.

By conforming to this Policy, we will meet the requirements of a continual improvement process and compliance with our statutory, regulatory, legal and other obligations. We are committed to operate at all times within these standards and will maintain the necessary quality and environmental approvals consistent with the requirements of legislation and of our customers. We actively assess our environmental risks and opportunities and work to protect the local and global environment. We encourage our approved suppliers to support our quality and environmental objectives.

The Quality and Environmental Policy principles and objectives will be communicated and available to staff at all times. Training will form an integral part of the strategy to achieve the objectives. Meeting customer requirements and achieving a high level of customer satisfaction is an established common goal across our business.

**Matt Hamblin, Chief Executive Officer**

3 June 2024